

### Role Of Kp Police In The Establishment Of Peace And Prosperity, What Is The Relationship Of Civilian With Police

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#### Abstract

In 1901 North West Frontier Province (NWFP) was established by the Britain. The British settled the NWFP in 5 (Five) districts and the rest of the area was controlled by the Political Agents. In 1913 boundary military forces were established and samana rifles were also launched. In 1935 a latest energetic force was established called Frontier Constabulary (FC). All Inspector generals were from British Military or Civil Officers from 1901 to 1947. After the creation of Pakistan Gul Muhammad Khan was appointed the 1st Inspector General of Police. This research paper will try to understand the role of Police department in the establishment of peace and security and how the recent government transformed this department. This paper will also put a light on the relation between the police department and the people of the province.

#### Introduction:

The principal obligation of a state is to support peace, and property, life and religious convictions of its subjects are completely secured by the State. As indicated by Quaid-e-Azam's address to the principal Constituent Assembly of Pakistan, 'The success and prosperity of any country rely upon how well it sets up open request and guarantees the protection of its citizens'. Inappropriately, in Pakistan, the emergency of lawfulness has been debased throughout the years, while the nation essential law implementing organization for example police is relied upon to indicate more endeavors beating this

significant issue standing up to Pakistan. The police department in Pakistan is commonly seen to be politicized "high political interference" and has been degenerated, because of which there is clear disconnection between police and the citizens (Abbas, 2012). The police of the Provincial Government are creating alteration. The citizens of Khyber Pakhtunkhwa have suffered hugely from very long time under the background of Terrorism or "war against terror". Most of the brave, courageous and charismatic officials of Khyber Pakhtunkhwa Police, Intelligence Agencies, the Frontier Corps and the Armed Forces have courageously battled at the bleeding edge against terrorist and laid their lives in ensuring general society. In its offer to improve and recoup the province in the region, the provincial government has regarded the upkeep of peace a need. Considering this strategy a need, Khyber Pakhtunkhwa police have completed considerable changes and have improved lawfulness in the area. The official site of the Khyber Pakhtunkhwa police claims numerous enhancements in administrations, for example, Police Assistance Lines, Police Access Services, Dispute Resolution Council, SOS Call Service, Online FIR and Crime Statistics. Other than this, it likewise expresses that it bolsters straightforwardness and responsibility by giving insights regarding the police spending plan. So as to affirm responsibility, Khyber Pakhtunkhwa police has started tolerating grumblings and cautioning against its own police authorities and reports have started based on activity against various authorities dependent on these grievances. Then the competent authority takes action against the violators. (Abbas, 2012)

For the establishment of peace and security, the Police have played a vital role. Being a law implementation organization, it authorizes the rule that everyone must follow and ensures the life and property of the basic resident with their great expert lead. However, its relationship and attitude with people have been scrutinized in Pakistan. Different media reports propose a need for changes in police department on a large scale, furnishing them with the gear, including depoliticizing the institution, providing assets and building up a solid responsible instrument to make it increasingly efficient and compelling. Positive analysis aside, the endeavors of Khyber Pakhtunkhwa Police against fear mongering must be valued (Ahmad A., 2017).

The Khyber Pakhtunkhwa police have needed to make enormous forfeits in the war against fear for harmony and dependability. When they inspect the proficiency of any workforce its working condition assumes a key job to characterize it. It directly affects profitability. There is no wavering and uncertainty that giving police drive an empowering domain is vital for their execution. The provincial government of Khyber Pakhtunkhwa is building up model police headquarters to break the view of old "Thana Culture". It is likewise setting up present day reporting rooms in some police headquarters in the provincial government. The sum of 11 Reporting Rooms has been set up all throughout the province, including, Mardan, Nowshera, Peshawar, Kohat, Hazara and Swat. The Provincial Government intends to change over all the police headquarters of the region into model police headquarters in three-year time span. The

Provincial Government has launched several reforms which are given as follow (Abbas, 2012). Imran khan claimed that the provincial government of KP does not allow any political interference in the police department. He further claimed that we chose the best administrator and possible inspector general to lead it (Report S., 2017).

#### **Police Access Service (PAS)**

The Police department of Khyber Pakhtunkhwa has launched Police Access Service (PAS). The main objective of this system is to promote quick response of the public complaints. The citizen of the province can now access the police through just an SMS through cells, or calls and within 24 hours the concerned police officer will feedback the concerned, and provide equal access and respect to all citizens of the province. The citizens of Khyber Pakhtunkhwa can send their complaints to the Police Access Service through SMS on 8855 and 03159007777 and further the citizen of KP can also record their complaints by free calling help line 0800 00400, by Fax 091-9223575 and Email: pas.kppolice@gmail.com. This system is furnished with a computer-based timeline monitoring system that will confirm that the complaints are redressed within the given timelines (Katantamalund, 2004). The people mostly hesitate to go to the Police station for the solution of their problems. For this purpose, the developed countries have launched a separate dealing section or office of Police station known as Public Facilitation Centers which provide comfortable facilities and welcoming to the ambience to the citizenry. For this purpose the Government of Khyber Pakhtunkhwa has launched carefully designed (PAL).

The First Information Report (FIR) has been computerized or digitalized. This year about 154,458 (FIR) have been computerized or digitalized throughout the province of Khyber Pakhtunkhwa. The provincial police of Khyber Pakhtunkhwa have prepared a central Database for the record of all police stations (FIR). In this digitalization of (FIR) the Peshawar district have shown the brilliant performance. In the current year about 28520 FIR has been computerized, and District Mardan is the 2<sup>nd</sup> largest district in which 18185 FIR have been digitalized, Charsadda 7,525 FIRs, Nowshera 4,484 FIRs, Swat 14,608, Swabi 6,699, Buner 9,324, Shangla 3,638, Lower Dir 6,808, Upper Dir 2,760, Battagram 582, Kohistan Lower 432, Kohistan Upper 503, Chitral 3,073, Abbottabad 7,478, Haripur 4,731, Mansehra 4,581, Torghar 156, Kohat 6,882, Hangu 2,687, Karak 3,102, Bannu 70,23 FIRs, Lakki Marwat 2,940 FIRs, Dera Ismail Khan 6,358 and Tank 1,379 FIRs have been computerized (Report B., Digitalization of First Investigation Report FIR, 2018). All the records of the criminal or culprits have been centralized due to online computerized record and can be accessed by all police stations of the Khyber Pakhtunkhwa province. All police actions and court proceedings in the case are being registered in the online system; one copy of the FIR is sent to the computer cell for digitalization after registration of a case. Now the accused or culprit cannot evade the police action. The complete file record against the accused is available in the system. (Report B., 2018)

#### Can you easily register an (FIR) First Investigation Report/Complaint?

The FIR/Complaint registration is the right of every person/citizen who wants to report any crime and require police involvement. However, the citizens of Pakistan have viewed that the police department do not easily register an FIR and the police avoide his/her report. According to the CRC report 40 of respondents, 75 percent have claimed the First Investigation Report (FIR) can be easily registered and they did not confront any critical obstacle. However, 25 percent respondents have claimed that they faced hurdle while registering an FIR. The provincial government has started the online FIR enlistment process incorporating the most recent Information Technology; this is a very crucial achievement of the police department to have launched an online FIR registration. For this purpose, the police department has launched Police Assess Service (PAS). But there are some hurdles because for this citizens must be computer literate and the other reason is that the FIR should be registered online in the English Language, and not our national language.

### Do the police cooperate with you while registering an FIR/Complaint?

This question was added to measure the behavior and manner of the police towards common citizens because most of the citizens claimed that the behavior of the police was not satisfiable to the masses. For this purpose, a question was put to measure the behavior of the police to common citizens, 40 respondents in which 70 percent claimed that the police cooperate and the 30 percent correspondents have claimed that the police do not cooperate as they needed or required. Hence the majority of respondents are satisfied with the attitude of the police department, but still 30 percent citizens are not satisfied with the cooperation and coordination of the police. So, the provincial government of KP should implement such a policy to enable them to measure the attitudes of police on daily or monthly basis as in the other department (IMU) have.

# Do you agree that the police should provide you with the relevant information/data required to fill an FIR?

Some of the citizens are not used to register an FIR. They feel hesitation; even they visit the police station but are not able to fill an FIR against the crime, because they think the police will be angery/irritate towards them and they will not be given the relevant data, but it could be easier if the police co-operated with them and facilitate them. To measure that how many citizens are satisfied in registering an FIR and to know how many citizens are not satisfied in registering an FIR. According to CRC, 70 percent respondents claimed that the police give the relevant information while registering an FIR, while 30 percent respondents claimed that the police do not give the relevant information. The provincial government of Khyber Pakhtunkhwa has claimed that police officers and their staffs are full cooperative to the citizens and the KP police are specimen police but according to CRC 30 percent respondents are still unsatisfied of the police attitude. The government should focus and and work on this problem.

# Make the most obvious cause that why you could not register a complaint about the crime?

To analyze that why the common citizens have not registered an FIR against the crime, we put a question and finalized 06 options to know about the reason. According to CRC 20 percent respondents claimed that they do not want to disturb the police on minor crimes, 32.5 percent respondents have claimed that they do not want to get involved in a court matter, 30 percent of respondents have shown their fear that police will not do anything while 7.5 percent have claimed that they were afraid of police, 5 percent have claimed that they were afraid of police, 5 percent have claimed that they were afraid of police, 5 percent have claimed that it was not our duty. Hence from the given survey, majority of the common citizens have claimed that they do not want to get involved in a court matter. The second greater figure signed is that police will not do anything for them, because the police is always famous for rampant corruption and the common citizens do not trust the police department. The provincial government of KP should implement a policy in the police department to avoid the involvement of the Officials or other lower staff in bribes and corruption.

### Police Assistance Line (PAL)

Police Assistance Line (PAL) is setup in every district Headquarter. The PALs performing well support and resolve the solution of the masses day by day. Some of the services offered in PAL are given below

- Police Character Certificate
- > Police Security Clearance Certificate
- Robbery Reporting
- The child lost and found
- Extortion Reporting
- Vehicle and CNIC verification
- Legal Advice
- > Traffic-License and Excise document attestation

The PALS established separated desks for the above mention services. The PALs work seven days in a week, and two shifts of 8 hours each from 7am to11pm. Another special scheme organized by the Provincial Government (Compensation for the legal Heirs of Shuhada) for the Police department and civil services also. Three million will be given to the desire family from Bps 1 to Bps 16 and Bps 17 is five million and Bps 19 Nine million and Bps 20 and above 10 million will be paid to the desire family.

According to Muhammad Ali Khan (Khan M. A., 2018), the Police Access Line is the other reform. The citizen can easily go there and solve the problem, so this is also a beneficial reform of the police act. Police Accessibility Service is the other reform of the police department, it increased the efficiency, and as a result, the response will be automatically increased. From this, if a person has some aggrieved from the police

officers or other citizens, so they can easily register their complaints against the violator.

Ali Bin Tariq (Tariq, 2018) explained that I am satisfied with the new policy of Khyber Pakhtunkhwa because it introduces most of the reforms according to public opinion. The respondent gave example that Police introduced Police Assistance Line (PAL) because most of the people felt hesitation and afraid to go to police station for some domestic problem, i.e. police character certificate, robbery reporting and even vehicle and CNIC verification etc., from this he/she may easily go there and solve their problem without any hesitation. Police Access Service (PAS) is another opportunity to the public dealing they may easily submit their complaint just on SMS or call through their cell; and there are many other reforms which are introduced by the Khyber Pakhtunkhwa for benefit and support of public

#### Do you trust the Police department?

Most of the respondents claimed that they do not want to get involved in court matter; some of them claimed that they are afraid of the police department, and some have argued that the police will not do anything for them, so for this purpose we put a question that how many citizens trust the police department. According to the CRC, 42.5 percent, respondents have trust in the police department while 57.5 percent of respondents has not trusted the police department, so this is a big difference among the citizen. The provincial government has strongly claimed that the police department has more trustable and satisfiable institution/department. Then how can we suggest that the police department is more trustable institution because the majority respondents claimed that they do not trust the police department, so this is not a sign of good governance because 42.5 percent citizen have trusted on the police department while the majority of the citizen have no trust in the police department.

#### Do you feel secure in the presence of Police?

The Pak Army will secure our Country border and the Police will secure internally (means within the country) our lives. When the Pak Army launched an operation against the terrorism and Taliban, the police department also participated in this war and terror, so from any matter, the police will depend on us and secure our lives and avoid the citizen from the crime. That is why we put a question and served that how many citizens feel secure in the presence of Police.

About the capability and credibility of CRC, 15 percent of repondents strongly disagreed that they feel secure in presence of police, 20 percent of respondent disagreed, 12.5 percent respondent showed neutrality while 37.5 percent strongly agreed and feel secured them self in the presence of police while on 15 percent have strongly agreed fell secured in the presence of police. So, it is the duty of the police to protect the lives and property of every citizen and citizen should feel secure in their presence. However, the citizen of the Provincial Government has a generally different feeling. After the death of

SP Tahir Dawar the police officer are not secure themselves then how can a common citizen feel secure in the presence of police. The provincial government should note that what kind of negligence they are accused of and what should be implemented.

#### The 18<sup>th</sup> Constitutional Amendment

After the 18<sup>th</sup> constitution amendment, Khyber Pakhtunkhwa Police Ordinance 2016 is an imperative achievement towards the institutional structure. The law envelops the residency, exchange, arrangement and responsibility of mid to senior most police officials. It gives the Inspector General Police (IGP) self-governance over postings of officers, a power which was consumed by the Chief Minister. So, this authority will be spent to the IGP and this will help police officers to go after offenders without agonizing over their exchange and posting on the political or bureaucratic premise. (Abbas, 2012).

# Do you think that recruitment of educated people in the police department will improve the behavior of police with masses?

Education has a positive impact towards healthy and sound behaviors. Knowledge is power, employees should be empowered with quality fundamental education and opportunities to implement related behavior change (chewning, 2015). This question was put to measure the behavior of the police department with the common citizen and to also see that how education plays a key role to improve the behavior of the police because most of the people are dissatisfied (especially constable police) with the manner and attitude of the police. According to survey, majority of the citizens have claimed that education can make change in the behavior. 67.5 percent respondents claimed that education can change the behavior of the police and 32.5 percent respondents have claimed that it will not change the behavior of the police. The education plays a vital role in the behavior attitude, because it changes the behavior of a common citizen. The role of education is important in motivating positive behavior change. Hence the provincial government of KP implemented in the recruited policy of the police department that maximum qualification will be F.A for the constables of police.

### The KP Introduce the DRC for the Decrease of Crime

The Provincial Government launched the Dispute Resolution Council which offers compromise benefits on nearby issues and question insignificant issues under the supervision of the native police. The Khyber Pakhtunkhwa Dispute Resolution Councils are operational in all the region home office giving a proper situation in settling local debate. However, the adequacy of the new framework may be acknowledged whether it results in the limiting the lawless ratios, such associations are giving splendid administrations, for example, giving chances to building accord and strategy making for debate and disagreement resolution. In Peshawar Dispute Resolution councils have resolved 1681 cases since 2014 (Khan J. , 2017).DRCs have helped to reduce violence,

misconduct and crime in Khyber Pakhtunkhwa by ending blood disputes and convincing quarreling parties to find a peaceful and quick resolution. The act of debate goals through an outsider is worldwide. Some of them are non-benefit participation-based associations working self-sufficiently and freely for debate goals.

Ali Bin Tariq (Tariq, 2018) replied that the Provincial Government introduced an act which controls the crime (and this act or committee is called Dispute Resolution Councils (DRC)) in every district of KP. From this committee daily, 4 or 5 groups of people come and resolve their problem through DRC. The head of the police station if he is inspector or DSP solve their problem on daily basis, so for the control of crime, the treaty of peace is very important and this provincial government has achieved it.

Muhammad Ali Khan (Khan M. A., 2018) explained that the establishment of Committee engagement forum at grass-root level cause the decrease in crime rate. From this reform (DRC) Dispute resolution councils is established. From this, the crimes rate is decreased because most of the disputes are solved by this committee.

This is one side report for confirmation that the citizens are satisfied with these council or not. For this purpose the undersigned prepared a questioner to know about the citizen opinion.

#### Do you think that the crime rate is decreased or not in your district?

An interview has been conducted from the District Police Officer (DPO) Nowshera and District Inspector General of Police (DIG) Mardan. They both have declared that the District Reservation Committee (DRC) has played a positive role in the society and they have claimed that 80% crime has been controlling through DRC.

According to the CRC report, 40 percent respondents claimed that there is an increase in the crime rate, while the 60 percent respondents claimed decrease in the crime rate. So according to the CRC, the crime ratios should be controlled. The provincial government of KP need to use technology and campaigns to reach every child and citizen in the country, and develop those tools to make sure that everybody feels important and cared, through parenting interventions, early childhood education, family interventions and wellbeing campaigns.

#### Police Act 2017

The Bumper achievement of the Khyber Pakhtunkhwa Police in the Nisar Khan Durani period was the Act No. II of 2017. The Khyber Pakhtunkhwa police Bill, 2017 have been passed by the Provincial Government on 24 January, 2017 and then sent to the Governor of KP for assenting on date 25 January, 2017, the proper Notification issued by the Khyber Pakhtunkhwa on date 30 January 2017, from this Act most of the Amendment have taken place in the Police department, i.e. Responsibilities and duties schedules of the police, Establishment of Public Safety Commission, Regulation, control and Discipline of police, Formulation of standing operating procedures for the security of the police check posts, Advance course for inspectors, Counter Terrorism

Department, Special measure for maintenance of Police order and security and Appointment posting and functions of police officers a lot of more amendment have been taken from Act,2017. In31March, 2017 Salah-ud-Din Mehsud was appointed as the Inspector General of Police (IGP) of the Khyber Pakhtunkhwa. He performed his duties with full enthusiasm and with full confidence. In 28 January 2018 the IGP KP Mr Salahud Din Khan Mehsood took Notice about Abbottabad murder case, on 24 January took notice on Mardan student case, on 17 January he did a press conference on Asma murder case, and 15 January 2018 he paid rich tribute to the martyred Traffic warden Sareer Khan of Nowshehra police who embraced Shahadat on 13 January, 2018 while trying to keep the children and women from a high speed trailers. Mr. Salahud Din is trying to perform his duties faithfully. According to this Act, it was clearly notified that there would be no political interference in the police department and police officer will be free of any types of pressure and effectiveness. The police officials and departments have fully utilized their resources to the citizens.

Ali Bin Tariq (Tariq, 2018) DSP City Mardan described that it is not possible to abolish political influence from the police department of the Provincial Government. At lower level it was possible to abolish but at high level it was not possible because high official of the Police department i.e. DIG, IGP and DPO were appointed and transferred through the recommendation and approval of Chief Minister. The respondent gave example of the chief of Army staff which was appointed by the President after the approval of Prime Minister.

According to Muhammad Ali Khan (Khan M. A., 2018) (DIG) Mardan, the Provincial Government have strictly prohibited the interference of political leaders (MPA, MNA) in the police department, it will be approached on totally merit basis, and secondly the provincial government introduced some reforms and Police Acts of 2017. In this act, it was clearly mentioned that the police department will be free of political interference and police will be totally independence.

Captain (Rtd) Mansoor Aman (Aman, 2018) DPO Nowshera explained that the political interference is strongly abolished due to Police Act 2017, and it was clearly notified that the police officer will be free and there will no political pressures.

# Do you think the Top Officials of Police Department of the Provincial Government are Accessible/Available to a Common Citizen?

Most of the citizens have the belief that the high officials of police department are not easily accessible to the masses. The police department and the provincial government have made claims that police officials are easily accessible to the masses. According to the result, 55 percent respondents have claimed that they were accessible and 45 percent respondents claimed that they were not. The results were not satisfactory. To control the crime ratios, the officials should access every common citizen so that they may report their complaint.

### Do you think that the police fully utilized its resources?

The police department of the Khyber Pakhtunkhwa has claimed that they have fully utilized their resources. The provincial government of KP have launched new digital criminal database to improve police access monitoring. In the database include criminals, ID Cards, figure prints, criminal charges, photo, cell phone number and other details. The provincial government of KP computerized all the criminals record by the end of 2018; about 990 criminals' records were computerized (Khan J. , 2019). For this purpose, a question was put to know about the views of the citizens of the Khyber Pakhtunkhwa. 26 among 40 respondents which is 65 percent have claimed that the police utilized their resources, while 35 percent respondents claimed that the police department has fully utilized their resources, while the 35 percent respondents are still unsatisfied. The provincial government should introduce new digital criminal database in the other districts so that the remaining districts do not suffer.

### Suggestions for Improvement of Police department by Different Officials

According to Muhammad Ali Khan DIG (Khan M. A., 2018) the police department has improved from time to time, so in my opinion, sustainability is the important factor in rules and laws. The government should sustain the working procedure of the reforms. Every department has introduced reforms and policy, but these changes were for short time. The government should sustain these policies and reforms.

Ali Bin Tariq DSP (Tariq, 2018)gave some suggestions for the improvement and betterment of the police department. The proposal is given below:

- > Tenure system (the transfer or promotion should be done through tenure system).
- Independence of Police Officer (the police officer should be independent from any type of political influence. They should not be bound to the orders of ministers or other political approach).
- The criminal system should be renewed. New policies should be adopted because most of the policies are the same as that of the old British law The capacity of the police should be increased because the police department is the need of every department and the police are on duty for 24 hours. So, if the capacity will be increased, their duties can be distributed easily in three shifts.
- > New buildings should be constructed for the residency of police officers.
- The salary should be increased as compared to Punjab police. The allowance should be given on monthly basis to the talented police.

#### **Conclusion:**

The police should be independent and there should be no political interference in the police department. All the transferring, posting, hiring should be made on merit basis and there should be no political interference. Those officials who have a political

background and, are promoted and appointed on political basis should be transferred to far away districts.

Increase the salary of police officers and officials to insure the performance of their duties with honesty and confidence to avoid their involvement in corruption and other bribes.

Train all the officials of police department because sometime they cannot handle a particular situation.

Independence monitoring units (IMU) should also be introduced in the police department so that they could check the employees' regularity and check the performance that he/she may not involve in any immoral activity. The provincial government should provide the new computerized digital database program to the other districts like Peshawar, to improve police access services. The provincial government of KP should increase the number of police.

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